



Cardiac Screen Ltd
The Medical Specialists

BALPPA HOUSE
57-61 Newington Causeway
London SE1 6BD

Tel: 020 7403 5294
Fax: 020 7378 9849
www.cardiacscreen.net
www.cardiacscreen.co.uk

CARDIAC SCREEN LIMITED

We are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 1998, the data controller is Cardiac Screen Limited (Company Number 4254286) of 57-61 Newington Causeway London SE1 6BD.

INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following data about you:

- Information that you provide by filling in forms on our website. This includes information provided at the time of making bookings through our website;
- If you write to us (by letter or email), we may keep a record of that correspondence;
- If you telephone us or we telephone you, we may keep a written record of that conversation.
- Details of transactions you carry out through our website and of the fulfillment of your bookings;
- Details of your visits to our website including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.

WHERE WE STORE YOUR PERSONAL DATA

The data that we collect from you may be transferred to, and stored at, a server. It may also be processed by staff who maybe engaged in, among other things, the fulfillment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

All information you provide to us is stored on our secure servers. Any payment transactions will be encrypted using SSL technology. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our website, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our website; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

USES MADE OF THE INFORMATION

We use information held about you in the following ways:

- To ensure that content from our website is presented in the most effective manner for you and for your computer;
- To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes;
- To carry out our obligations arising from any contracts entered into between you and us;
- To allow you to participate in interactive features of our website, when you choose to do so;
- To notify you about changes to our website.

USE FOR MARKETING PURPOSES

We may also use your data to provide you with information about services which may be of interest to you, and we may contact you about these by post, telephone or email. We will only do this if you indicate you wish us to do so by ticking the relevant box when making a booking.

You can unsubscribe from our contact list at any time by replying to a promotional email from us and typing the word “unsubscribe” in the subject line. You can also change your preferences regarding our use of your data for marketing purposes at any time by contacting us at The Data Controller – c/o Cardiac Screen Limited (Company Number 4254286) Balppa House 57-61 Newington Causeway London SE1 6BD or email info@cardiacscreen.co.uk

DISCLOSURE OF YOUR INFORMATION

We may disclose your personal information to any member of our clinic which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1156 of the UK Companies Act 2006.

We may disclose your personal information to third parties:

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets;
- If Cardiac screen Ltd or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets;
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms & condition and other agreements; or to protect the rights, property, or safety of Cardiac screen Limited, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

ACCESS TO INFORMATION

The Data Protection Act 1998 gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will be posted on this page.

CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to The Data Controller – Email: info@cardiacscreen.co.uk Telephone: 0207 403 5294 Address: Cardiac Screen Ltd Balppa House 57-61 Newington Causeway London SE1 6BD

This page (together with the documents referred to on it) set out the terms and conditions on which we (Cardiac Screen Limited) will provide. Please read these terms and conditions carefully before booking any on this website. By booking any investigations and check-ups, you agree to be bound by these terms and conditions.

You should print a copy of these terms and conditions for future reference.

Please click on the button marked 'I Accept' at the end of these terms and conditions if you accept them. Please understand that if you refuse to accept these terms and conditions, you will not be able to book a Health Check.

1. ABOUT YOU

- All appointments for investigations and check-ups can be booked online. .If you are unsure about any anything and have any questions about the Health Checks please contact us on 0207403 5294 or email: info@cardiacscreen.co.uk before making a booking.

By making a booking, you confirm that:

- You are able to attend for your chosen investigation or check-up at the selected appointment time.

2. MAKING A BOOKING

- Once you have decided you want to book an appointment there is a booking fee £50.00 advance, you will have to pay. This will be reimbursed when you come for your appointment. You will receive an e-mail from us acknowledging that we have received your booking.

3. PRICE AND PAYMENT

- The prices for the investigations and check-ups will be as quoted on our website from time to time, except in cases of obvious error.
- Prices are liable to change at any time, but changes will not affect bookings in respect of which we have already sent you an email acknowledging your booking.
- It is always possible that, despite our best efforts, some of the investigations listed on our website may be incorrectly priced. If the correct price of an investigation is higher than the price stated on our website, we will normally, at our discretion, either contact you for instructions before the date of your appointment, or cancel your booking and notify you of the cancellation.
- We are under no obligation to provide you with an investigation or check –up at the incorrect (lower) price, even after we have sent you an email acknowledgement, if the pricing error is obvious and unmistakable and could have reasonably been recognised by you as a mis-pricing.
- Payment for all website bookings must be by credit or debit card. A deposit payment of £50.00 will be taken at the time you make your booking.
- Payments of any outstanding or shortfall of payment after you visit can also be made online

4. CANCELLATION BY YOU

- If you need to cancel your appointment booking please contact us on 02074035294 or email: info@cardiacscreen.co.uk
- You may cancel your booking at any time up to and including six working days (i.e. Monday to Friday excluding Public or Bank Holidays) prior to the date of your appointment without incurring any costs.
- You will be charged a Cancellation Fee of £50.00 (details of which are set out below) if you cancel your booking within three working days of the date of your appointment.
- We will usually refund any money received from you (less the Cancellation Fee, if applicable) using the same method originally used by you to pay for your investigation /medical check.

5. CANCELLATION BY US

- We reserve the right to decline or cancel any booking for an investigation /medical check at any time, including on the date of your appointment. Examples of when we might do so include:
- If we believe that the information provided by you as part of the Pre-booking Questionnaire were in any way incomplete or inaccurate;
- Where we have made an error in the description or pricing of any investigation /medical check you have ordered;
- If there is a fault with a scanner or any other equipment required to complete the investigation /medical check;
- If we believe that the chosen investigation /medical check is not suitable for you for whatever reason.

6. MEDICAL CHECK ACCURACY

- Whilst we endeavour to maintain the highest standards it should be noted that no medical Check assessment is 100% effective..
- If you have any specific symptoms or health concerns then the results of an investigation /medical check should be viewed in conjunction with an appropriate clinical opinion.
- Cardiac Screen has been established to offer diagnosis for many serious illnesses, often before symptoms are present. However, if you are suffering from specific symptoms you should discuss these with your GP first.

7. EVENTS OUTSIDE OUR CONTROL

- We will not be liable or responsible for any failure to perform, or delay in performance of, investigation /medical check that is caused by events outside our reasonable control.

8. DATA PROTECTION

- We take your privacy very seriously. Please see our privacy policy for more details of how we use your data.

9. CONTACTING US

- You may contact us by telephone, email or post, using the contact details set out below. To avoid delays in processing any request or instruction, we recommend you contact us by telephone.
- Email: info@cardiacscreen.co.uk Telephone: 0207 403 5294 Address: Cardiac Screen Ltd, Balppa House 57-61 Newington Causeway London SE1 6BD

10. CONTACTING YOU

- We may contact you by telephone, email or post, using the contact details you provide to us. It is your responsibility to inform us promptly if any of your contact details change.

